Please Read This BEFORE Returning Any Merchandise.

Thank you for your order. Klingspor's Catalogue provides products for both consumers and professionals. We are dedicated to providing both great products and excellent customer service. If you should have any questions regarding our products, please call us. You'll find the proper phone number on the front of your packing list. Your order has been carefully packed and thoroughly inspected and we hope that you are pleased with the item(s) you have selected. Immediately upon receipt, please check the contents against items marked as "shipped" on the front of this invoice. Item(s) listed as "Back Ordered" are NOT contained in this shipment, but will follow as soon as they are available. If you should need to return or exchange any item(s):

Please follow the instructions below:

1) Pack all items securely, and include all components of the product.
2) Complete the form and include it with the product shipment.
3) Attach the return label to the front of your shipping container using clear tape and return the item(s) to:
   KLINGSPOR'S CATALOGUE, Returns Department
   856 21st Street Drive S.E., Hickory, NC 28602
   Klingspor cannot be responsible for lost or damaged mail.
4) Please ship merchandise via same carrier as it arrived to you. (i.e. Priority Mail, UPS)
5) If you have any questions regarding returning your merchandise, please call the customer service number listed on the front of your packing list.

ADDITIONAL ORDER FORM:

Quantity	Item #	Description

Check enclosed (Payable to: KLINGSPOR)
Charge my: ☐ VISA ☐ Mastercard ☐ Discover ☐ American Express
Card #_____ Exp. Date_____

Signature_____

FROM _____

_____

_____

TO **KLINGSPOR'S CATALOGUE**
Returns Department
856 21st Street Drive S.E., Hickory, NC 28602
Use This Label to Return Merchandise

Please Indicate Desired Action:

☐ Replace ☐ Refund ☐ Exchange ☐ Other (Please explain)

Reason for Action:

☐ Duplicate Shipment ☐ Wrong Item ☐ Item Arrived Too Late
☐ Dissatisfied (Please explain) _____
_____
☐ Other (Please explain) _____
_____

Returned Items:

Quantity	Item #	Description